

## Providence Alaska Learning Institute HealthStream Course

### PHSA 14300: PAMC Codes and Responses



## Providence Alaska Learning Institute

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## Course Description

**This course will reinforce the emergency codes used at Providence Alaska Medical Center (PAMC). How to activate a code, what your response should be and actions to take after a code event will be addressed.**

## Course Objectives

- Describe the Emergency Codes used at the PAMC campus
- Discuss the needed Response and Recovery actions for each code

## Code Bronze: Missing Vulnerable Adult

Activate Code Bronze, Dial 777. Have a physical description and last known location

### Response:

**Listen for overhead page providing patient's age, sex, description & location**

- **Caregivers to stop all non-critical work**
  - **Cover all interior stairwell doors, elevator areas & doors that exit anywhere near their area**
  - **If you are outside your department monitor the nearest exit**
  - **When 2<sup>nd</sup> person arrives, one exits facility to watch for the vulnerable adult**
  - **Stop the individual matching description and ask for identification**

### Recovery:

**Once “Code Bronze All Clear” announced, return to your work area.**

- **Safety Coordinator will review event & complete a Code Debrief form and submit to Safety Officer with 24 hours**



## Code Red: Fire

If you see fire or smoke: Call “777”; Remain Calm, Act quickly and Never shout “Fire”

### RACE:

- R** – Remove persons from immediate area
- A** – Activate fire alarm & notify others in area to get help
- C** – Contain the fire/smoke by closing doors
- E** – Extinguish fire IF safe to do so, or evacuate the area

### PASS:

- **P**ull the pin
- **A**im the extinguisher
- **S**queeze the trigger
- **S**weep extinguisher contents back & forth across base of fire

Once “All Clear” announcement given, return to your work area. Reposition fire doors being sure all emergency systems are working. Reassure staff, patients and visitors

## Code Orange: Hazardous Materials Incident

If available staff cannot safely clean up spill notify Security by dialing “777”

### Preparation:

- Be aware of chemicals you may be exposed to within work area & understand spill clean-up procedure & use of PPE
- Know where (Maxcom) MSDS & Physical Agent Data sheets are located

### Response:

- Alert people to leave immediate area of spill, not touch material or walk into it
- Isolate area, make inaccessible; contain
- Notify supervisor, shift coordinator, pharmacy, patient’s physician (for antineoplastic agent)

### Chemotherapy / Radioactive Spill:

1. For *Radioactive* spill: Immediately call Radiation Safety Officer in Ca Therapy Center 2-3186 before clean up
  1. If Cancer Center is closed, call PAMC CBX operator or Security “777”
2. For *Chemo* spill: If large contact security to secure area
3. If spill is outside pharmacy, 5N, infusion center or Peds the unit contacts oncology staff who administered agent to perform clean up (970.041)

## Code Grey – Combative Person

First Person Aware of Situation Notifies Security at “777”

### Response:

- When interacting with combative person proceed with extreme caution; your safety comes first!
- Leave yourself an exit path

### Security Will:

- Secure the area
- Keep those not involved away
- Contract local Law Enforcement if needed

### Recovery:

- When authorized to do so return to work area and resume normal work
- Reassure staff & patients
- Senior staff completes *Code Debrief* form by end of shift
  - Detail lessons learned & provide needed follow up actions
  - Turn form in to Safety Officer within 24 hrs



## Code Yellow – Bomb Threat

Be aware of your Surroundings; Report Suspicious Individuals or Objects to Security

### Response:

- Keep caller on line using *Bomb Threat* checklist in Red Code book to obtain as much information as possible
- At completion of call immediately contact Security at “777” to report
- Check area for suspicious objects

### Recovery:

- Do not enter affected area unless Security gives all clear
- When authorized to do so return to your area and resume normal work
- Reassure staff, patients & visitors

## Code Silver – Person with Weapon / Hostage Situation

Contact CBX at “777” report Location, Number of Suspects/Hostages; Type of Weapon

- **Possession of any weapon, lawful or unlawful, is not allowed on Providence campus. Exception is a weapon of a State of Alaska Peace Officer (PAMC/MS 290.006)**

### **Response:**

- **If person found, or suspected of having weapon or someone is being held hostage Security will contact local Law Enforcement department immediately**
- **When police arrive it becomes a police incident assuming full responsibility for managing situation**
- **Security will provide logistical & manpower support and staff follow their directions until situation resolved**

## Code Blue: Medical Emergency Adult

CBX Operator announces Code Blue with Unit, Room, Floor, Building

### Response:

- Dial “777” to activate a Code Blue Internal or push Code Blue button in patient’s room, if available
- Call out for HELP
- Ask for Automatic External Defibrillator (AED) be brought to location
- If trained initiate CPR
- Code team will respond immediately

### Recovery:

- The CBX operator can be requested to announce “Code Blue Complete” or “Cancel Code Blue”
- The Code team completes a *Code Blue Flowsheet* & checks equipment
- All codes are reviewed by the Code Review Committee

## Code White: Medical Emergency Pediatric

CBX Operator announces Code White with Unit, Room, Floor Building

### Response:

- Dial “777” to activate Code White
- Call out for help
- Initiate CPR if trained
- Code team responds immediately

### Recovery:

- The CBX operator can be requested to announce “Code White Complete” or “Cancel Code White”
- The Code team completes a *Code Blue Flowsheet* & checks equipment
- All codes are reviewed by the Code Review Committee

## Code Pink – Infant Abduction

Dial “777” with Patient’s last known Location, Description, Age & Gender

### Response:

Think **PINK**

**P** – position yourself at exit, question those leaving with infants

**I** – inspect bundles, backpacks, boxes or suspicious packages

**N** – notify Security of suspicious person(s) or activities by calling “777”

**K** – keep in position until you are relieved or Code Pink All Clear announced

## Code Purple – Pediatric Abduction

To activate Dial “777” with Physical Description, Age, Gender & Last Know Location

### Response:

- Report suspicious persons/behaviors
- When abduction is suspected or occurred:
  - All personnel stop all non-critical work
  - Cover interior stairwell doors, elevators & doors that exit near the area
  - Stop suspicious individuals, inspect items carrying, ask for identification

### Recovery:

- Once Code Purple All Clear announced return to your work area and resume normal operations
- Listen for further announcements

## Course Summary

- **Employee Safety Badges list the specific emergency codes used on the PAMC campus**
- **This course listed the codes and the Response and Recovery actions for all staff**