

We invest in Inland Northwest Washington's health.



Bringing our Mission to life

At Providence, we are dedicated to improving community health and reducing disparities in the Western U.S. and beyond. Called by our Mission, we are steadfast in serving all, especially those who are poor and vulnerable.

Taking action on health challenges

To achieve our vision of health for a better world, the Providence family of organizations identifies community health needs and invests in programs and meaningful solutions that meet the diverse needs of our neighbors. Alongside local partners, we build stronger, healthier communities by focusing on areas of lasting impact:

- Foundations of health
- Removing barriers to care
- Community resilience
- Innovating for the future

Our longstanding commitment to identify needs and provide community benefit is an essential way we live our Mission each day.



\$5 MILLION
Community health improvement and strategic partnerships



\$32 MILLION
Health professions education and research



\$10.5 MILLION
Subsidized health services



\$20 MILLION
Free and discounted care for the uninsured and underinsured



\$121.9 MILLION
Unpaid cost of Medicaid and other means-tested government programs

* Data are consolidated based on unaudited financial reporting. The numbers include home and community care investments. Free and discounted care totals reflect at-cost amount.

Community investment in action



Carol, Providence Community Clinic patient, takes a moment to admire her new apartment and celebrate her accomplishments.

Providence Community Clinic serves most vulnerable community members

Providence Community Clinic, located in downtown Spokane, Wash., embodies the Providence Mission by providing compassionate service to people with unmet health care needs. It is the only clinic of its kind in the region.

Clinic patients include, but are not limited to, people in low socio-economic situations who are uninsured or under-insured or experiencing chronic homelessness.

Patients receive everything from routine screenings and emergency care to hygiene kits and sack lunches. If interested, people can also connect with social services, government and nonprofit programs and a continuum of care through the Providence network.

In 2022, Providence ministries and affiliates provided \$20 million in charity care* for patients in the Inland Northwest alone, including many at the Community Clinic. Charity care is free and discounted care for those in need, and it's a part of Providence's community benefit program. This small but mighty clinic cares for more than 1,400 people per year.

**Free and discounted care total reflects at-cost amount.*



The Transitions' Transitional Living Center (TLC) has helped families, like Jhoana's, find the stability and safety they need and deserve.

Transitional Living Center helps families find stability, safety and achieve new dreams

Jhoana* will be the first to tell you this is not how she envisioned her life turning out. She wanted to pursue her dream of getting married, having children and a career.

She thought she was taking all the right steps to achieve that dream, too. However, when her husband's behavior became more violent and unpredictable, Jhoana knew she had to get out.

Like many other women and children, she and her kids found their way to the Transitions' Transitional Living Center, which is dedicated to helping women with children experiencing homelessness create stability. Inland Northwest Health Services, part of Providence Washington, provides the center with funding through its community benefit program.

Jhoana and her kids have found stability and safety. Upon arriving at the center in 2022, Jhoana's kids started daycare, allowing her to receive services and pursue employment and her own apartment.

**A partial name was used to protect patient privacy and identity.*

“ The Providence commitment to serve all extends beyond the walls of our ministries. In 2022, Providence ministries and affiliates across Eastern Washington worked with dozens of community partners to help ensure those in need had access to critical resources, achieving a shared vision of health for a better world. ”

— SUSAN STACEY
Chief Executive
Providence Inland Northwest Washington

“ Within our clinic, we have the capacity to take our time and get to know our patients. Everyone knows your name. There is relational value and social capital in every interaction. Patients come back here because they trust us. ”

— ROBERT LIPPMAN, DBH, MSW
Providence Community Clinic
Operations Manager