



Important Information About Preventive Care Office Visits

Many patients have questions about the difference between a “health maintenance,” “wellness exam” or “preventive care” appointment and a routine office visit. While routine office visits usually have a co-payment or share of cost, the Affordable Care Act requires insurance companies to cover preventive care services 100%.

It is important to know that health maintenance and preventive care exams are completely covered by your health insurance as long as **only preventive health topics are discussed and only recommended screening tests are performed.**

Examples of preventive care services

These services may be performed during a preventive care appointment, depending on your age:

Health Maintenance or Preventive Physical Exam

obesity, depression, tobacco & alcohol counseling

prostate & colorectal cancer tests

vision & hearing screenings

pelvic exams, pap tests, mammograms

sexually transmitted disease tests

cholesterol, blood pressure & blood glucose tests

If you bring up health problems (like a skin rash) during a preventive care exam or your care team orders additional tests, understand that **you may be charged for the treatment of those problems or tests.** In most cases, your office visit will no longer be considered preventive care by your health insurance and we will bill the appointment as a routine office visit.

If you have questions about why you received a bill from Facey after your health maintenance or preventive care exam, please call us toll-free at 1-844-888-3593 for assistance.

Learn more at www.facey.com/wellnessvisit or call us toll-free at 844-888-3593



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ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 888-311-9127 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電888-311-9127 (TTY: 711)